



grtr.fitness

2985 23 Ave NE #125
Calgary, AB T1Y 7L3
(587) 229-4001

Cancellation Policy

Effective January 1, 2022

I understand that grtr fitness operates on a scheduled hourly appointment basis for private training sessions. Therefore, when cancelling an appointment, I am required to provide MORE than 24-hours notice, for which no additional levy shall be incurred. However, if I cancel a session LESS than 24 hours to the scheduled time, I shall be charged in full for that training session, while my trainer will utilize that time in working on my fitness program. I understand that I am entitled to a one-time cancellation fee waiver, whereby I can cancel a session in less than 24-hours, at no additional charge.

Should my personal trainer cancel a session with less than 24-hour prior notice, I shall be entitled to one free session upon rescheduling. I understand that the free session must be redeemed within 7 days of cancelling the previous one or shall be forfeited.

However, should my personal trainer cancel a session with MORE than 24-hour notice, I shall be entitled to no free session, but the training session shall be rescheduled within 7 days to ensure consistency and progress in my fitness program.

I have read and completely understand these terms:

Client Name

Client Signature

Date

grtr fitness is a trade name of grtr consulting inc.